Bereket Sorato

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**Professional Summary:**

Over **6 years** of experience in **Software Testing** as a **Software Quality Analyst / QA Tester / Automation Engineer** in delivering critical solutions on various levels of **Quality Assurance** for **Web based, Client/Server** on **Windows** and **UNIX** on various domains such as **Insurance ,Finance, Pharmaceutical.**

* Thorough understanding of Software Development Life Cycle (SDLC), Software Testing Life Cycle (STLC) and Development Methodologies like Waterfall, V-model and Agile Methodologies (XP, Scrum).
* Proficient in analyzing Business Requirements, Use Cases, Technical Specifications and writing Test Plans, Test Cases, Test Scripts, Test Scenarios for both Manual and Automated Testing.
* Experience in Reviewing the Test Plan, Unit, Integration and System Test cases.
* Extensive experience in Functional Testing, Unit Testing, Integration Testing, Regression Testing, GUI Testing, Back-end Testing using SQL, Browser Compatibility Testing, Black Box Testing, White Box Testing, Web Services Testing, System Testing and Build Verification Testing.
* Experience in Guidewire Policy Center, Billing Center and Claims Center.
* Extensive work experience in testing Java, VB, .NET applications manually and using automated tools like QuickTest Pro, Quality Center, LoadRunner, Win Runner and Test Director.
* Extensively involved in analyzing, designing and implementing Automation Frameworks (Hybrid, Keyword, Data driven and Business Process Testing(BPT)) in QTP using VBScript
* Proficient in understanding J2EE Architecture and .Net framework
* Used JIRA to maintain Requirements and Defect tracking.
* Possess excellent skills in Bug Reporting using Quality Center, Test Director and Bugzilla.
* Worked closely with the Project manager, Development team, Business Analysts and end-users.
* Strong Database testing skills in performing data validation in Oracle, MS SQL Server, Sybase, MySQL and MS Access and proficiency in writing SQL and PL/SQL queries, Stored Procedures, Triggers and UNIX Shell scripting
* Performed troubleshooting of the problems originating in the production environment and resolved the production problems.
* Exposure to all aspects of Software development, Troubleshooting, Testing, Maintenance and Production Support.
* Versatile team player with good communication and problem solving skills with all management levels.
* Ability to quickly master new concepts and applications.

**Technical Skills:**

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| Testing Tools | **:** | **Quick Test Pro(QTP) 9.x/10/11, Quality Center(QC) 8.x/9.x/10.00, soapUI 3.0/4.5, WinRunner, Test Director, LoadRunner 9.0/9.5(VuGen, Controller, Analysis)** |
| Languages | **:** | **C, C++, Java, J2EE, .NET, VB** |
| Databases/RDBMS | **:** | **Oracle 9i/10G/11G, MS SQL Server 2005/2008, MySQL, MS Access, Sybase , PL/SQL, TOAD** |
| Operating Systems | **:** | **Windows 2000/NT/XP, Unix, MS-DOS, Linux** |
| Software Packages | **:** | **MS Office 2003/2007(Word, Excel, Access, PowerPoint), Guidewire, MS Visio** |
| Web Technologies | **:** | **HTML/DHTML, XML/XSL, CSS, Web Services, SOAP, Sharepoint, WSDL** |
| Web Browsers | **:** | **Internet Explorer, Mozilla Firefox, Safari, Chrome** |
| Bug Tracking Tools | **:** | **Quality Center, Bugzilla, Test Director, JIRA.** |
| Scripting Languages | **:** | **VBScript, Perl, Java Script, UNIX Shell Scripting** |
| Version Control tools | **:** | **VSS, Clear Case, CVS, PVCS** |
| Web/App Servers | **:** | **IBM WebSphere, BEA WebLogic, Apache Tomcat, JBoss, IIS** |

**Professional History:**

**AAA Auto Insurance – Chandler, AZ Oct 2016 to Dec 2018**

**Guidewire QA Analyst**

**Project: Claims Administrative Systems**

Claims Administrative Systems is a guidewire application. It’s an end to end claims processing application in AAA Auto Insurance. CAS is embraced with a flexible business rules engine and best in class aesthetic user interface that enables the business users to access claims information by Region/Member/Customer.

Working as a **Guidewire QA** within a team comprised of testers, developers, and other IT members in a fast paced, challenging, and growing environment to implement and execute test strategies.

**Roles and Responsibilities:**

* Worked in **Agile** based environment for certifying a **Guidewire** application.
* Work with Business Analysts to finalize the Requirement understanding of User Stories.
* Performed responsibilities of developing and executing functional test plans and test cases
* Prepared Dashboard and other metrics report on Daily/weekly and at the end of each Sprint.
* Participated in daily scrum meetings.
* Worked in migrating pages and data from old intranet to new **MS SharePoint** platform
* Upgrading and Patching of **SharePoint** and its' related systems
* Worked closely with developers to bring defects to closure and coordinated with UAT team for defect analysis and closure.
* Developed and executed test suites in SOAP UI. Performed Functionality Testing and Regression Testing of Web Services using **SoapUI and QuickTest Pro.**
* Worked closely with Integration Team and perform End to End testing.
* Coordinated with real time integrated systems outside AAA to perform System Integration Testing.
* Involved in a team to migrate over 6000 regression test cases from Quality Center to **Microsoft Team Foundation Server (MS -TFS).**
* Participated and presented Retro and End of Sprint demo slides.
* Created and maintained regression suite.
* Making test bed ready for testing and coordinate testing teams (On and off shore) for testing application.
* Guide testing team to follow written procedures for writing test cases and audit test cases and other quality process on a regular basis.
* Attend Sprint planning and retro meeting in other State locations.

**GEICO , Buffalo NY June 2014 – Sept 2016**

**Guidewire** **QA Analyst**

Project Description:

GEICO Atlas Testing: GEICO has partnered with our testing team to test and implement Guidewire based ATLAS system to manage its Claims. GEICO intends to develop a new ATLAS system for managing claims for its Auto and Cycle LOBs. The Guidewire claimcenter implementation comprises of 18 projects and this was carried out in 12 sprints in an iterative manner. The new system comprise of Guidewire application which will interface with 12 other systems. GEICO intends to roll-out the ATLAS system across states that GEICO currently business in the US.

* Followed **Agile Process (SCRUM)** throughout SDLC.
* Integrated **QTP** with **Quality Center** and maintained QTP test scripts in Quality Center.
* Developed **Hybrid (Data and Keyword Driven) Framework** using **Quick Test Pro** to perform Functional and Regression Testing of different application versions.
* Extensively used **Descriptive Programming** and **DOM(Document Object Model)** in developing automation scripts
* Worked Extensively with **Function Libraries, Object Repositories, Object Spy,** actions, exception handling and inclusion of conditions and loops in the **VBScript.**
* Created Defects and tracked the defects using Quality Center and **Microsoft Team Foundation Server (MS TFS).**
* Created various **checkpoints** to verify the GUI and functionality of the application **using QTP (VBScript).**
* Setting up automation framework and executing test cases of different modules in different operating systems in virtual machines (**VMware**) for **cross browser functionality**.
* Supported **production testing** by executing automation scripts and analyzing the results.
* Extensively used **Quality Center** for manual Scripts and **Traceability Matrix**
* Responsible for coordinating with offshore team on daily basis regarding the status.
* Used **MS Sharepoint** for the purpose of managing documents and for hosting websites which was used to access shared work spaces and documents.
* Wrote **SQL queries** in **SQL Developer** and **Query analyzer** to verify the Source and Target Database results.
* **Planned**, **designed** and generated both **Manual** and **Automation** scripts for **Change Requests**
* Wrote **UNIX** commands to run jobs on **UNIX OS**
* Responsible for weekly status meetings showing progress and future testing efforts to the QA Manager.

**Hudson City Savings Bank, Paramus, NJ Apr 2012 – May 2014**

**Role: QA Analyst**

This project is an online banking application consisting of various modules like personal Banking, Loan Locking, Pricing, Withdraw, Extend Load Expiry, Funding, Closing, Mortgages, Re-finance, Investment banking, stocks, bonds, Mutual funds, insurance and portfolio/wealth management. It also generates reports based on clients’ loan status like loans missing, collateral documents, loans purchased, loans pending settlement review, loans not cleared for settlement.The personal banking module consists of managing Checking and Savings accounts, balance transfers, bill payments, deposit methods and individual retirement accounts and money transfer. FMS (Funds management system) provides a single source of financial information for the Fund Managers.

**Responsibilities:**

* Developed **Test Cases**, **Test Scripts** based on the business and functional specifications.
* Involved in writing and implementation of Test cases for various modules using **Quality Center.**
* Used IBM **DOORS** for Tracking Requirements.
* Prioritizing the test cases in case of reduced timelines due to blocking issues.
* Used **VBScript** and **descriptive** **programming** in automating the test cases in **Quick Test Pro.**
* Analyzed the **test results** and logged bugs, if required.
* Used **Bugzilla** for defect tracking.
* Performed functional and load testing for WebServices using **soapUI** tool.
* Generated **status reports** and **graphs** to summarize testing progress and status.
* Extensively used **SQL** to verify data in the backend using **TOAD**
* Involved in creating **LoadRunner** scripts using **VuGen**, designing scenarios using LR **Controller**, designing custom reports using LR **Analysis** depending on the Business Requirement Document and **SLA**s (Service Level Agreements).
* Executed various **test scenarios** and **monitored** the system behavior under load in LoadRunner
* Participated in the **walk through meetings** and **inspection meetings.**
* Involved in facilitating formal review meetings with project teams and developers to report, demonstrate, prioritize and suggest resolution of issues discovered during testing.